# CASE STUDY





# **ABOUT INCREFF**

Increff is a retail SaaS company solving complex inventory management and supply chain challenges. Over 700+ global retail brands believe in our end-to-end merchandising and omnichannel inventory management solutions. We empower retailers to enable automated decision-making, bring accuracy to processes, drive sustainable retailing, and achieve incredible efficiency.

# **MERCHANDISING SOFTWARE MODULES**



Merchandise Financial Planning



Planning and Buying



Allocation and Replenishment



Regional Utilization



Markdown Optimization



Business Intelligence

# CASE STUDY



### **OVERVIEW**

A rapidly expanding fine jewellery brand, specializing in silver, gold, and lab-grown diamonds, swiftly grew to over 100 physical stores, alongside their digital presence. This explosive growth, including international expansion, created complex merchandising challenges. As they ventured into gold and lab-grown diamonds, optimizing inventory became critical. To streamline operations and support further growth, they partnered with Increff for advanced merchandising solution

# **CHALLENGES**



## **Overstocking in Stores:**

Excess inventory tied up storage space, hindering the ability to introduce new, in-demand collections

#### **Event-based Allocations:**

Inaccurate inventory management during peak sales periods like Valentine's Day and festive occasions proved difficult, leading to stockouts or excess inventory, impacting customer satisfaction





# **Inefficient Assortment:**

The inability to consistently place best-selling items in high-performing stores resulted in missed sales opportunities and uneven product availability



# **INCREFF'S SOLUTION:**

# **SMART ASSORTMENT PLAN AND ALLOCATION**



# Optimised Inventory Levels

Increff's smart
Allocation algorithms
facilitate dynamic
replenishments and
inventory rebalancing
based on True
ROS and in turn help
maintain the right fill
rate across stores



# **Pro-Active Event- Based Planning**

Increff's data driven store assortment plan utilizes like-to-like analysis of past similar events and enables accurate demand suggestion and inventory management during peak sales periods



## Smart Assortment Plan

The software identifies top-selling styles at each store and ensures the right products are delivered at the right time, ensuring high-performing stores consistently receive best-selling items

# IMPACTS DELIVERED WITH INCREFF'S MERCHANDISING SOFTWARE

Parameters	Pre Increff	Post Increff	Impact
Total Sales Qty	112,869	142,599	Sales quantity increased by <b>26.34%</b>
Total Revenue	\$2.29 M	\$3.09 M	<b>34.5%</b> revenue boost
_ ,			18.7%
Revenue/ Store	\$39,800	\$47,250	revenue per store growth

Analysis done based on periods from 10/04/24-10/06/24 to 20/06/24-20/08/24

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# **CONCLUSION:**

Faced with the complexities of a diverse product line, the brand's strategic partnership with Increff proved pivotal. Increff's Merchandising Software helped the brand overcome immediate challenges via advanced inventory management and smart assortment planning solutions.

This success story underscores Increff's innovative approach and its capacity to adapt its technology that fuels growth within the dynamic jewellery retail sector

#### **Other Solutions**









#### **Our Clientele**

Increff's solutions are trusted by some of the world's leading brands. Our ability to handle large-scale implementations and complex retail environments makes us a preferred partner for global retail giants.

























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